



**TOGETHER IN
EDUCATION®**

Frequently Asked Questions

Q: How can I find out how much money or how many links my school has earned?

A: *This information is available in the Together in Education Coordinator's Section of our website, www.harristeeter.com, under the School History.*

Q: What if I do not know my username and password for the Coordinator Section of the website?

A: *Please call 1-800-432-6111 or email TIE@harristeeter.com for inquiries about your TIE account. (Note: your username will stay the same, and should follow the format of TIExxxx, the x's being your account number.)*

Q: Do parents and other supporters of my school need to relink their VIC card?

A: *Yes. Please remind all participants to relink starting August 1. This is one time linking process that must occur each school year.*

Q: Do I need to re-register my school each year?

A: *No. Schools keep the same number from year to year. If your contact person information changes, call 1-800-432-6111 to ensure that your school will receive checks and other correspondence quickly.*

Q: Can Harris Teeter customers in other areas link to my school?

A: *Yes. Grandparents, aunts, uncles and other family members, alumni and friends of the school can sign up at their local Harris Teeter and earn money for your school. A complete list of participating schools is available online at www.harristeeter.com.*

Q: What items qualify for a contribution to my school?

A: *When you purchase Harris Teeter Brand products including Harris Teeter Brand, H.T. Traders, Harris Teeter Farmers Market, and Harris Teeter Organics, a percentage of those purchase dollars goes back to your school. We have also added our in-store Pharmacy to the program, so all prescriptions filled at Harris Teeter will also earn money for your school. However, random weighted or bulk items in produce, meat (except poultry), seafood, deli-bakery or prepared foods within these brands are not included in the program.*